# Case Study of SEECS, NUST & Pakistan - Jan '09

# 1. Introduction

School of Electrical Engineering and Computer Sciences (SEECS) is a constituent college of National University of Sciences and Technology (NUST), Pakistan - SEECS was formerly known as NIIT (NUST Institute of Information Technology). Since SEECS has been an important collaborator with SLAC, CERN and Caltech, we prepared a case study presenting an overview of the issues faced by SEECS in particular and Pakistan in general. Currently the PingER project maintains eight (8) monitoring nodes in Pakistan, measuring the performance of sites listed in the table - monitored nodes - below. The measurements date back to 2003. Since then there has been a gradual increase in the number of monitoring nodes which helps in making reliable inferences. These monitoring sites are deployed in Islamabad at the following locations:

Table 1: Monitoring nodes:

Location	No. of monitoring nodes
SEECS, NUST	4
NCP, Quaid-e-Azam University	1
COMSATS University	1
Pakistan Education Research Network (PERN)	1
Micronet/Nayatel Pakistan (rev.traceroute)	1

Note that Pakistan Education and Research Network (PERN) "is a nationwide educational intranet connecting premiere educational and research institutions of the country. PERN focuses on collaborative research, knowledge sharing, resource sharing, and distance learning by connecting people through the use of Intranet and Internet resources". PERN uses the services of NTC (National Telecommunication Corporation), which is the national telecommunication carrier for all official/government services in Pakistan, for the provision of infrastructure and bandwidth to the universities in Pakistan.

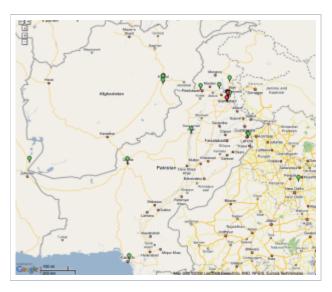
Table 2: Monitored - Remote - Nodes:

Remote Node	University /Organization Location	Service Provider	Available Bandwidth	End Host Location
SDNPK (wb.sdnpk.org)	Islamabad	Cyber NET (cyber.net.pk)		Islamabad
PERN (www.pern.edu.pk)	Islamabad	PERN		Islamabad
LSE (lahoreschoolofeconomics.edu. pk)	Lahore			Lahore
COMSATS (comsats.edu.pk)	Islamabad	PERN		Islamabad
NAYATEL (nayatel.com)	Islamabad	Micronet/Nayatel (dsl.net. pk)		Islamabad
BUITMS (buitms.edu.pk)	Quetta	PERN*		Quetta
SSUET (ssuet.edu.pk)	Karachi	PERN		Karachi
UPESH (www.upesh.edu.pk)	Peshawar	PERN*		Islamabad
PIEAS (www.pieas.edu.pk)	Nilore	PERN*		Islamabad
NUST (www.niit.edu.pk)	Rawalpindi	Micronet/Nayatel (dsl.net. pk)	1 - 1.5 Mbps	Rawalpindi
GIKI (www.giki.edu.pk)	Торі	PERN*		Topi
UET (uet.edu.pk)	Lahore	PERN		Lahore
HU (hu.edu.pk)	Hazara	PERN		Hazara
DSL.NET (dsl.net.pk)	Islamabad	Micronet/Nayatel (dsl.net. pk)		Islamabad

<sup>\*</sup> These results are not confirmed.

Thus the coverage of PingER in Pakistan can be summarized by the following figure. The monitoring nodes are labeled red where as the monitored nodes are labeled green.

Figure 1
PingER coverage in Pakistan
Google map



The data presented here has been collected from the monitoring sites mentioned above. A copy of the same can be obtained from here. We study and filter the results for anomalous observations and present the analysis below.

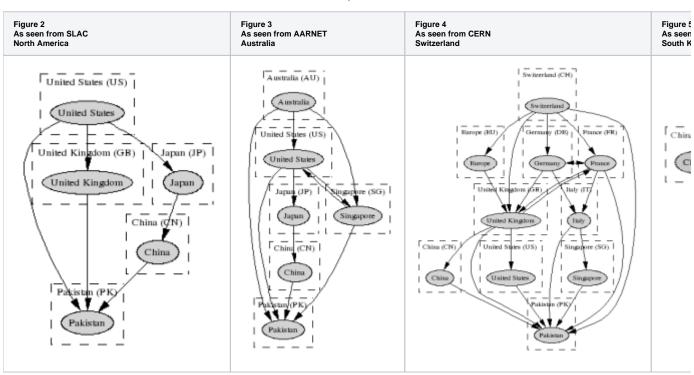
# 2. Routing

We first look at the International connectivity to the PingER monitored sites.

### 2.1. International Connectivity

Below are the routing results we compiled using (the Route Visualizer and) the monitoring sites in North America, Australia, Europe and East Asia. These results enable us to draw the following conclusions:

- Pakistan maintains multiple routes to the world. These routes usually transit the United States, United Kingdom, Singapore and China.
   Multiple routes provide reliability as we observed recently. Unlike in the past, Pakistan did not face a blackout due to the redundant links.
- Having direct connections with United States, United Kingdom and China, provides shortest possible paths to roughly 90% of the world Internet
  users and resources.
- Since Pakistan is directly connected to the United States and the United Kingdom which should have a significant impact on the Round Trip Times for most of the Internet traffic. We shall see so in the statistics presented below.



#### 2.2. Routing within Pakistan

The routing results compiled using monitoring nodes within Pakistan showed that the traffic stayed within Pakistan. The Internet Exchange Points appear to be operating as expected. This is also confirmed by the Round Trip Times discussed below. Anomalies what so ever, were not observed. The fact that the IXPs are operating as expected is a pleasant observation as compared to the past (2004) when traffic originating within Pakistan and destined for a host inside Pakistan would exit the country and transit an international carrier before reaching its destination.

## 3. Performance Results

Data files: Set I [xls], Set II: [xls]

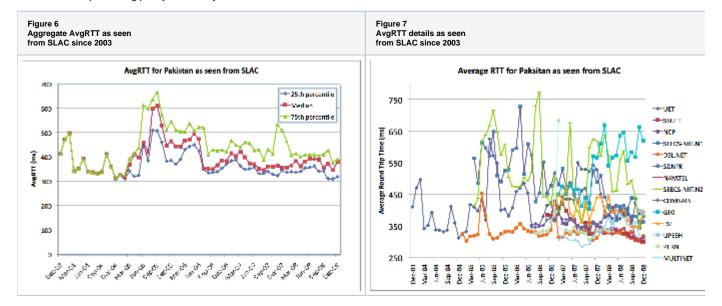
Here we discuss the performance metrics as measured by the PingER monitoring hosts.

#### 3.1. Performance as seen from SLAC

The performance measurement results for Pakistan as gathered by the monitoring node at SLAC are summarized below.

As seen in figure 6 the average RTT shows that the estimates have dropped gradually from poor (about 600 ms) to acceptable (about 350 ms). While the in ternet penetration was increasing in 2005, a significant increase was observed around September 2005 when the undersea cables were severed. The average RTT remained steady around 450ms untill 2006 when Pakistan acquired additional international bandwidth by via three undersea fibre links due to which we observe a drop in July 2006. Pakistan has been gradually acquiring additional bandwidth as the demand increases. As also confirmed from the routing results, Pakistan maintains at least four different routes to the world.

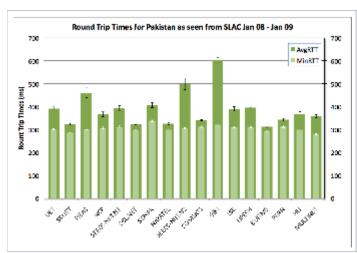
Studying the measurements to individual universities and commercial organizations within Pakistan as shown in Figures 7 and 10, we see that nearly all the institutions have either maintained their performance i.e. measurements of less than 400ms or have improved relatively over time. Except for GIKI which has been performing poorly since early 2008.

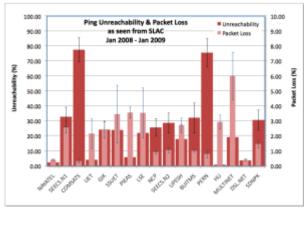


The round trip times to Pakistan have generally improved due to change of international routes, however the connectivity to the institutions has not improved in similar proportions. This is evident from the last mile effects observed in Figures 12 and 13. The increase in RTT as well as Packet Loss during the day - when people use Internet resources - is evident for all institutions except NAYATEL which is an Internet Service Provider. We identified these effects in 2006, and informal recommendations were forwarded to the concerned institutions as well as the Higher Education Commission of Pakistan. We see that SEECS-NUST has significantly improved its performance over the years, however, it still faces issues of congestion due to the last-mile effect (in other words, insufficient available bandwidth per person considering the usage at a university).

Figure 10 AvgRTT and MinRTT as seen from SLAC 01/08 - 01/09

Figure 11
Loss and Unreachability
as seen from SLAC 01/08 - 01/09

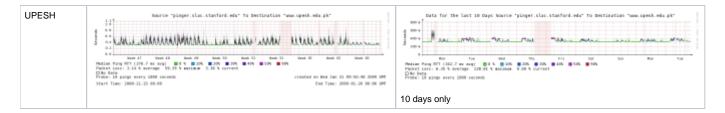




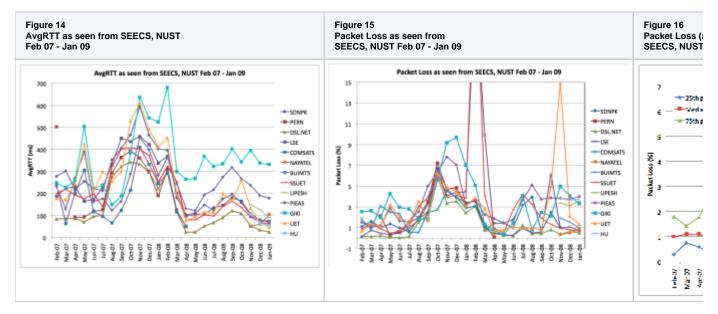
In a similar pattern, we see improvements in Packet Loss estimates as shown in Figure 8. As discussed earlier regarding Figure 7, we see improvements in Packet Loss estimates in Figure 9 for nearly all the institutions except GIKI which shows increased losses. However we see in Figure 9 and 11 that despite the improvements the packet loss estimates are not within acceptable levels. Except for SEECS-NUST, NCP-Quaid-e-Azam University, Micronet /Nayatel and PERN, all the other institutions show packet loss levels greater than 1%.

The high unreachability levels of COMSATS and PERN are due to power outages experienced at the monitored nodes. The rest of the institutes show poor unreachability levels when compared to international standards, however, the estimates can be understood in light of the power shortage faced by Pakistan.





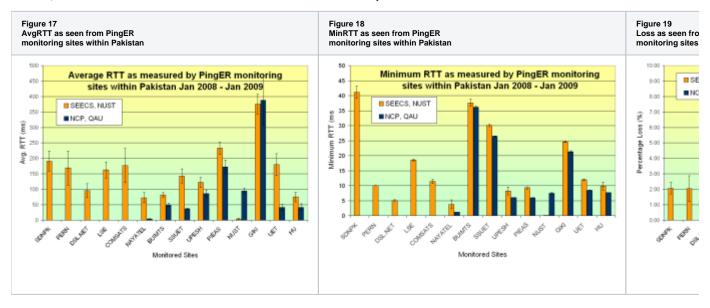
#### 3.2. Performance within Pakistan as seen from SEECS-NUST and NCP-QAU



Figures 14-20 exemplify the fact we discussed earlier that even though the national backbone is well provisioned, the Internet connections to the institutions suffer from the last-mile effects. Though the AvgRTT to different institutions from NUST (Fig 14) has decreased over the years (except for GIKI and PIEAS), yet they are not within acceptable levels (i.e less than 70ms). Table 1, listing the locations of the institutes also helps in evaluating the AvgRTT results in Figure 14.

So is the case of the packet loss results shown in Figure 15. Except for Micronet/Nayatel (whose loses are due to congetion at SEECS-NUST) all institutes either show poor levels of packet losses (greater than 3%) or show huge fluctuations (such as 2% to 15% or higher). Refering back to Figures 12 and 13, these losses are primarily die to the congestion caused by the last-mile effect.

Figures 17 to 20 show the detailed comparisons of the monitored institutes. NUST, Nayatel/Micronet and NCP appear to have better provisioned setups. However, it must be noted that both NUST and NCP are customers of Micronet/Nayatel.



The fundamental observation made from this case study is that though the national backbone is well provisioned, yet the institutions do not reflect the expected levels of performance. The primary reason for this is the high user to available bandwidth ratio. Also, the power shortage in Pakistan does not help with unreachability levels.

#### Annexure

The traceroute results below show the RTT progression implying that the national backbone is well provisioned.

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From SLAC to COMSATS
traceroute -m 30 -q 3 -f 3 203.124.40.143'
traceroute to 203.124.40.143 (203.124.40.143), 30 hops max, 38 byte packets
3 rtr-border1-p2p-core2 (134.79.252.137) 1.545 ms 1.409 ms 1.369 ms
4 192.68.191.245 (192.68.191.245) 0.433 ms 0.350 ms 1.397 ms
5 sunnsdn2-slacmr1.es.net (134.55.217.2) 1.689 ms 0.594 ms 0.606 ms
Icmp checksum is wrong
6 sunncr1-sunnsdn2.es.net (134.55.209.98) 1.948 m 0.889 ms 1.058 ms
   eqxsjrt1-sunncr1.es.net (134.55.220.85) 1.472 ms 2.516 ms 2.496 ms
8 gel3-1.br02.sjo01.pccwbtn.net (206.223.116.48) 1.696 ms 2.656 ms 2.094 ms
9 ptcl.pos11-0.cr02.hkg04.pccwbtn.net (63.218.2.126) 277.222 ms 277.752 ms 277.524 ms
10 khi-drni01-gw2.pie.net.pk (221.120.250.245) 279.790 ms 281.032 ms 279.540 ms
   static.khi77.pie.net.pk (202.125.128.174)
     277.720 ms static.khi77.pie.net.pk (202.125.128.173)
     282.210 ms static.khi77.pie.net.pk (202.125.128.156)
     281.113 ms
12 * * *
13 rwp44.pie.net.pk (202.125.148.164) 308.943 ms 308.652 ms 310.386 ms
14 rwp44.pie.net.pk (202.125.159.210) 300.656 ms 300.619 ms 300.898 ms
  comsats.pie.net.pk (221.120.235.170)
    307.241 ms comsats.pie.net.pk (221.120.235.166)
    303.849 ms comsats.pie.net.pk (221.120.235.170)
    307.327 ms
16 * * *
From KHU to SSUET
traceroute to 121.52.157.145 (121.52.157.145), 30 hops max, 38 byte packets
1 163.180.116.1 (163.180.116.1) 1.765 ms 0.913 ms 0.956 ms
2 192.168.100.30 (192.168.100.30) 0.409 ms 0.250 ms 0.248 ms
3 163.180.190.254 (163.180.190.254) 0.807 ms 0.845 ms 0.797 ms
4 \quad 203.255.249.162 \ (203.255.249.162) \quad 0.761 \ \text{ms} \quad 0.770 \ \text{ms} \quad 0.791 \ \text{ms}
   192.168.77.2 (192.168.77.2) 1.364 ms 1.445 ms 1.390 ms
   192.168.3.9 (192.168.3.9) 1.794 ms 1.614 ms 1.466 ms
   61.252.48.181 (61.252.48.181) 1.418 ms 1.772 ms 1.480 ms
8 202.179.241.81 (202.179.241.81) 38.940 ms 40.554 ms 38.841 ms
   sg-so-01.bb-v4.noc.tein2.net (202.179.241.14) 70.792 ms 70.885 ms
                                                                      70.690 ms
10 202.179.249.46 (202.179.249.46) 277.305 ms 276.984 ms 276.916 ms
11 khi-drni01-gw2.pie.net.pk (221.120.250.245) 279.257 ms 277.627 ms 278.032 ms
12
   hi77c2-Sw494b.pie.net.pk (202.125.128.134) 279.787 ms 279.693 ms 280.300 ms
13
   * * *
14 khi77.pie.net.pk (202.125.137.154)
     290.099 ms khi77.pie.net.pk (202.125.137.158)
     282.534 ms khi77.pie.net.pk (202.125.137.154)
     300.919 ms
15
16 121.52.157.145.pern.pk (121.52.157.145) 288.338 ms 295.533 ms 295.273 ms
From KHU to SEECS
traceroute to 115.186.131.82 (115.186.131.82), 30 hops max, 38 byte packets
1 163.180.116.1 (163.180.116.1) 0.859 ms 0.830 ms 0.952 ms
2 192.168.100.30 (192.168.100.30) 0.286 ms 0.262 ms 0.240 ms
   163.180.190.254 (163.180.190.254) 1.034 ms 0.815 ms 0.741 ms
   221.147.177.41 (221.147.177.41) 1.116 ms 1.534 ms 1.110 ms
   221.163.40.70 (221.163.40.70) 2.791 ms 2.996 ms 2.659 ms
6 221.163.40.65 (221.163.40.65) 1.235 ms 1.265 ms 1.237 ms
   220.78.135.177 (220.78.135.177) 1.768 ms 1.376 ms 1.282 ms
8 220.73.149.153 (220.73.149.153) 2.496 ms 1.920 ms 1.924 ms
   59.18.52.26 (59.18.52.26) 1.682 ms 1.688 ms 1.747 ms
10 59.18.63.34 (59.18.63.34) 2.070 ms 1.960 ms 2.016 ms
11 pos5-2.cr01.tok01.pccwbtn.net (63.218.147.17) 32.891 ms 32.668 ms 32.814 ms
12 pos12-1.cr02.hkg04.pccwbtn.net (63.218.146.50) 69.368 ms 68.813 ms 68.774 ms
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13 ptcl.pos11-0.cr02.hkg04.pccwbtn.net (63.218.2.126) 312.585 ms 312.865 ms 312.720 ms
14 khi-drni01-gw2.pie.net.pk (221.120.250.245) 311.026 ms 314.919 ms 310.949 ms
15 static.khi77.pie.net.pk (202.125.128.174) 313.425 ms 313.562 ms 314.118 ms
16 rwp44.pie.net.pk (221.120.254.5) 336.111 ms 335.974 ms 336.116 ms
17 rwp44.pie.net.pk (202.125.148.164) 336.796 ms 336.971 ms 336.663 ms
18 rwp44.pie.net.pk (202.125.155.170) 333.485 ms 333.120 ms 333.553 ms
19 Onyx.rwp44d2.pie.net.pk (202.125.155.122) 338.855 ms 338.722 ms 338.572 ms
20 58-65-175-221.nayatel.pk (58.65.175.221) 360.480 ms 58-65-175-221.nayatel.pk (58.65.175.221) 354.434 ms 58-65-175-221.nayatel.pk (58.65.175.221) 360.170 ms
21 58-65-175-233.nayatel.pk (58.65.175.233) 354.897 ms 354.896 ms 354.688 ms
22 115-186-128-178.nayatel.pk (115.186.128.178) 368.485 ms 365.507 ms 365.828 ms
23 115-186-131-82.nayatel.pk (115.186.131.82) 358.111 ms !<10> 357.391 ms !<10> 357.530 ms !<10>
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