

# Troubleshooting RCE Network Connectivity

When the RCE will not respond to network requests or cannot [obtain an IP address](#):

Ensure the [DHCP server is configured](#) correctly.

For internal DHCP servers, ensure [shelf manager IP](#) information is configured properly.

[Reboot and/or reset the RCE](#).

Restart the external DHCP server.

[Reset the COB](#) containing the internal DHCP server, then [reboot the RCE](#).

Monitor the [RCE boot status codes](#) to see what boot stage the RCE is in.