

Software Mailing List

Overview

HPS Software is an email list for asking questions about any of the software being used on the HPS experiment. It is fairly active with usually at least a few messages everyday. It is public and un-moderated; anyone can send a message to this list.

Since all of the software experts on the experiment subscribe to this list, and other people may have a question similar to yours, you should generally avoid sending personal emails about software related issues and instead use this list.

Subscribing

To subscribe, send an email to majordomo@slac.stanford.edu with *subscribe hps-software* as the message body. The subject can be left blank.

You should then receive a confirmation email shortly, saying that you have been added to the list.

Sending Messages

To send a message to the list, you should email hps-software@slac.stanford.edu with a descriptive subject line about your issue.

If you are sending to the list for the first time, then please briefly introduce yourself, giving your institution and (if relevant) supervisor's name.

Any technical questions involving bugs or crashes in the software should generally include the following information:

- Briefly outline the task you are trying to accomplish.
- Describe in detail the steps you have tried already and where you are stuck or getting an error or crash.
- Include all the relevant information to reproduce this problem, such as:
 - names of all the software tools you are using and their versions
 - specific XML steering file(s) that you are using (if any)
 - operating system and version
 - Java version (from *java -version* on the command line)
 - data files that are being used as input
 - event number where the crash occurs
- Full traceback of the error or a description of what seems to be wrong in the output

Mailing List Archives

A full archive of all messages is the list is kept here:

<https://listserv.slac.stanford.edu/cgi-bin/wa?A0=HPS-SOFTWARE>

Quick Links

- [SLAC Mailing List User Guide](#)
- [Send an email to the HPS Software email list](#)
- [Subscribe to the HPS Software email list](#)