

# Crowd, Confluence, SLAC Forum & JIRA outages at various periods June 22-24, 2012

Beginning Friday June 22 at 5:00 PM PDT through Sunday June 24 Crowd, Confluence, SLAC Forum, and JIRA will be unavailable for application upgrades and integration. The outages are scheduled as follows;

- Crowd unavailable June 22 from 5:00 PM - 11:30 PM.
  - During this outage Crowd will be upgraded to version 2.4.2.
- Confluence unavailable June 22 from 5:00 PM - 11:30 PM.
  - Unavailable during Crowd upgrade and thereafter to integrate with new Crowd version.
- SLAC Forum will be unavailable for authenticated log ins June 22 from 5:00 PM - 11:30 PM.
  - Unavailable during Crowd Upgrade.

Confluence and SLAC Forum may be intermittently available but should be considered unavailable until the outage conclusion is announced.

- JIRA unavailable June 22 from 5:00 PM through June 24 4:00 PM.
  - During this outage JIRA will be upgraded to version 4.4.5 and thereafter integrated with the new Crowd version.

The JIRA upgrade from version 3.13.5 requires a 4.2 and 4.3 upgrade before reaching 4.4.5. During each upgrade JIRA may be intermittently available but should be considered unavailable until the outage conclusion is announced.

Please send comments or questions to [apps-admin@slac.stanford.edu](mailto:apps-admin@slac.stanford.edu).

Ernest Denys  
IT Applications Administration Group  
Computing Division  
SLAC National Accelerator Laboratory