SLAC is under a California statewide Public Health Shelter-In-Place Order for an indefinite period of time. Under this Order, only essential businesses may remain open. The lab is limiting on-site functions to those deemed government-essential, while all other employees will telecommute.

Maintaining our IT infrastructure has been deemed essential, although only a limited number of staff are allowed onsite. During this period, you can expect continued online support for IT problems related to data access and data analysis. Regular maintenances on the systems will continue to be performed while minimizing onsite staff presence, which could result in longer downtimes than would occur under normal circumstances. Likewise, the turnaround time to respond to a help request may be longer than usual. We ask for your patience when reporting urgent system issues.