

SLAC Phones at CERN

To call an office number from US, dial +41 22 76 <extension>, e.g. +41 22 76 77938 for Pixel Office. To call from a CERN phone (land line or GSM), dial the extension, e.g. 78094.

Office	Phone	Location
Pixel Office	77938	1 -1-041
TDAQ Office	78094, 77386	32 -2-A22
CSC Office	73529	188 -3-010

To call a GSM number from US, dial +41 75 411 <last four digits of the number below>. You should have **picked up your new Swisscom card**, which replaces the old one in late June 2015 (see <https://gsm-migration.web.cern.ch>). To call from a CERN phone (land line or GSM), dial the 6-digit number.

Name	GSM Number	other info
Rainer Bartoldus	162243	PIN: 1261; PUK: 15950067; PIN2: 8791; PUK2: 95902698
Catrin Bernius	168216	
Nicoletta Garelli	164098	PIN: 1156; PUK: 77414646; PIN2: 2096; PUK2: 27995063
Philippe Grenier	160387	PIN: 3542, PUK: 55438745; PIN2: 1862, PUK2: 62307509
Nicole Hartman	168743	PIN: 2069, PUK: 70261040
Michael Kagan	161923	PIN: 4467; PUK: 09969039; PIN2: 2339; PUK2: 91973950
Martin Kocian	165910	PIN: 4967; PUK: 15799322; PIN2: 1106; PUK2: 23621047
Jannicke Pearkes	168740	PIN: 4742, PUK: 22405888
Ariel Schwartzman	162589	
Su Dong	162214	PIN: 6574; PUK 73471806; PIN2: 3110; PUK2: 88794620
Zijun Xu	162896	
Charlie Young	162069	PIN: 0418; PUK: 37003229; PIN2: 1715; PUK2: 90992447
Andy Salnikov	+1 650 283 8702	

Old GSMs cancelled

GSM Number	162481, 162484, 101014, 161285, 165919
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There are several cell phones available for visitor use. You will find regular NOKIA phones and chargers in the big plastic box in cabinet in 1-1-041. The phone number is noted on the back of each phone. You are requested to sign out by editing the table below to indicate your name and date against the visitor phone below when taking a phone. This will also help people trying to find you. Please return the phone and charger in the numbered bag and remove your name from the table when done so we can keep them straight. Half of the visitor phones are now SIM card only numbers for people to plug into their only smart phones. The SIM cards will be stored in SIM holders together with adaptors for turning nano SIMs to fit in micro or miniSIM phones. The SIM cards are normally kept with Adrienne at SLAC so that people needing them should see Adrienne to check out a pack and return to Adrienne when back at SLAC.

Name	Phone Type	Location/date	GSM Number	other info
Visitor 0	nano-SIM	pixel office	162525	PIN: 1536; PUK: 30763136; PIN2: 5963; PUK2: 21659885
Visitor 1	NOKIA 3110c (black)	Apt-2 shelf	161292	PIN: 0995; PUK: 22024855; PIN2: 1296; PUK2: 23458570

Visitor 2	nano-SIM	pixel office	161613	PIN: 2366; PUK: 89456340; PIN2: 9979; PUK2: 04903768
Visitor 3	nano-SIM	pixel office	167191	New SIM card
Visitor 4	Nano-SIM	SLAC	161340	PIN: 2892; PUK: 04535842
Visitor 6	Nano-SIM	pixel office?	168658	PIN: 5970 PUK: 66205079 PIN2: 1735 PUK2: 54489820

The chances of reaching the person you want by calling the apartment are not good, since people tend to not spend a lot of time there. Please try GSM numbers instead.

Apartment	Phone	Address
Apartment 2	+33 (0) 4 50 20 71 92	Apt 801, Bat G1, 3 rue de la Prairie, 01630 St Genis-Pouilly

CERN GSM Phone Instructions:

The CERN GSM current standard model is [Nokia 3110c](#) while the old model we had was [Nokia 6021](#). The phone pickup from CERN Telecom should already have the SIM card installed. On some older CERN Nokia phones, a security code may be requested when inserting a new SIM card. These codes can be found [here](#). The basic operating instructions of the GSM phone can be found on the CERN IT page [here](#). A most common anomaly of the NOKIA set has been outgoing calls not working while the display top indicators showing a yellow "2". This is when the outgoing calls were set to go out on the 2nd line of the SIM which normally doesn't work. Settings->Calls->Outgoing lines selection can get you back to Line 1.

Important CERN GSM Tip:

While in the CERN vicinity the CERN GSM default provider Swisscom should have enough signal strength to even cover the nearby French areas. If the Swisscom signal is good, it is important to force the provider to be Swisscom. Automatic provider switching to French providers such as Orange will raise the phone charges dramatically even for a local call. ***It is therefore advisable to turn off automatic service provider selection while you are at vicinity of CERN to make sure the provider is fixed to the home provider Swisscom.*** To turn off the the automatic provider selection: Press/flip Menu knob -> Settings -> Phone settings -> Operator selection -> Manual, while at CERN it should show Swisscom and you should fix selection to it. It's also useful to check on the general CERN telecom lab [good practice guide](#) .