SHIP TO: Northrop Grumman Cutting Edge Optronics 20 Point West Blvd. St. Charles MO 63301 USA 636-916-4900 ATTN: Returns

RETURN MATERIAL AUTHORIZATION (RMA)



RMA #: 22-070				
COMPANY NAME	DATE			
SLAC National Accelerator Laboratory	6/17/22			
CUSTOMER CONTACT	EMAIL			
Marc Welch	mwelch@slac.stanford.edu			
CONTACT PHONE.	CONTACT FAX			
Unknown650-926-3754	Unknown			

Some CEO customers receive repair estimates and choose not to repair the product. CEO does not wish to store customer owned product for long periods. In the event this occurs, please indicate whether your company prefers to have the product returned or whether CEO can dispose of the product. (Note: CEO customers are liable for the cost of shipping returned items.)

RETURN	\boxtimes	SIGNATURE WALL	DATE
DISPOSE		6.	6/17/2022

Please give a detailed description of the fault(s), by serial number, of item(s) being returned. This information may include: normal operating conditions, operating conditions or special circumstances at the time of fault, and how the product interacts with larger systems if it is embedded.

PRODUCT NUMBER	SERIAL NUMBER	FAULT DESCRIPTION
ED2P-AXA-1023	1612-010	Intermittent Ethernet comm, RAM battery upgrade
I included with edrive, a RAM Battery upgrade		Click here to enter text.
,		Click here to enter text.
		Click here to enter text.

TECHNICAL CONTACT Marc Welch	
PHONE NUMBER 650-926-3754	TECHNICAL EMAIL mwelch@slac.stanford.edu

Cutting Edge Optronics charges an evaluation fee for some returned product(s). If the product is no longer covered by warranty, or if the product is under warranty and has no fault or has been damaged by the user, an evaluation fee will be assessed. Return of any CEO product on an RMA number shall constitute consent to application of the evaluation fee. Fees are: \$100 up to 10% of purchase price for any diode device; \$500 for each laser diode module or standard electronics unit; \$2000 for CW-pumped DPSS lasers less than 25 W average power; \$5000 for the HP Patara / PIV Patara; and \$7000 for high-energy pulsed lasers, military lasers, or custom lasers.